



CITY OF LOS ANGELES
EMERGENCY OPERATIONS CENTER
Joint Information System Report
July 31, 2020



<https://emergency.lacity.org/blog/la-city-public-information-update>

City of LA Departmental Public Information Developments

Los Angeles Police Department

(<http://www.lapdonline.org/>)

The Community Safety Partnership (CSP) model of policing is about one thing: relationships. The foundation of every relationship is trust & trust is not given, it's earned- We take a step forward today towards continuing to earn trust with those we serve & building relationships.

<https://twitter.com/lapdcsp/status/1288216815038947329?s=20>

Los Angeles Fire Department

(<https://www.lafd.org/news/corona-virus-covid-19-information-city-los-angeles>)

- Fire Department continues to assist with the COVID-19 testing. Many retirees and volunteers are assisting. This allows current fire fighters to continue with regular operations, such as fire inspections and training.
- For information to safeguard yourself against disasters: <https://www.lafd.org/safety/disaster-preparedness>

Los Angeles World Airports

(<https://www.flylax.com/>)

- COVID-19 Task Force work streams with executive managers and division managers:
 1. Improving fiscal position
 2. Communications with the public and stakeholders
 3. Completing construction and repairs
 4. Safety
 5. Setting up the organization for success & what success looks like
 6. Getting employees back to work
 7. Getting passengers back to the airport
- Face coverings are required for anyone at LAX. Face coverings can include bandanas, scarves, T-shirts or other fabric materials held in place. Please do your part to help save lives. (Twitter: <https://twitter.com/flyLAXairport/status/1258196179072045058?s=20>)
- Announcement will be made on August 5, 2020 by mayor Eric Garcetti regarding Ambassadors located at terminals

Joint Information System Report

Department of Transportation

(<https://ladot.lacity.org/coronavirus>)

- Face masks are required to ride City public transportation to protect riders and drivers. (Twitter: <https://twitter.com/MayorOfLA/status/1258580552040370177?s=20>)
- Interactive kiosks and signage around the stations announcing the requirements of face coverings.
- Continue to provide traffic control support to COVID-19 testing sites.
- Relaxed parking enforcement through 8/15/20
- Please remember to board the bus from the back door:
<https://twitter.com/LADOTofficial/status/1270733317055397890?s=20>
- Working to expand the dining Al Fresco and Al Fresco for businesses. To apply, visit:
<https://corona-virus.la/laalfresco>

Housing Community Investment and Development Los Angeles

(<https://hcidla2.lacity.org/coronavirus-covid-19-updates>)

- Emergency Renters Relief Fund Program- <https://hcidlabill.lacity.org/RentersFund/>
 - The fund helps with rental assistance to individuals and families experiencing extreme financial hardship caused by a severe reduction of work hours or job loss caused by the COVID-19 pandemic and Los Angeles Safer-at-Home orders.
- Renter Protection page provides legal references for people that may be experiencing eviction notices or having challenges with their landlords: <https://hcidla2.lacity.org/highlights/renter-protections>

Port of LA

(<https://www.portoflosangeles.org/covid-19>)

- POLA Livestream: <https://www.youtube.com/user/ThePortofLosAngeles>
- Learn more about Logistics Victory LA: <https://www.portoflosangeles.org/covid-19>

Department of Aging

(<https://aging.lacity.org/blog/covid-19-updates>)

- Updated Resources for Seniors and Other Vulnerable Angelenos:
https://disability.lacity.org/sites/g/files/wph581/f/a_ResourcesForSeniorsAndOtherVulnerableAngelenosD
- Seniors may sign up for meals by calling the Department of Aging at 213-482-7252.
 - Meal service will be prioritized for seniors who are experiencing food insecurity, including financial

Department on Disability

(<https://disability.lacity.org/coronavirus>)

- Advocacy Tools for older and dependent adults; individuals with disabilities and chronic conditions and caregivers; HIV: <https://disability.lacity.org/coronavirus-resources>

Joint Information System Report

Personnel Department

(<https://personnel.lacity.org/covid19/>)

The City of Los Angeles has deployed over 1,000 DSWs from nearly every City department to help provide and support LA Love. During this time, these employees show pride in their new roles and responsibilities which directly impact the lives of people who live, work, and play in the City of Los Angeles (<https://personnel.lacity.org/dsw/>)

Department of Public Works

(<https://dpw.lacity.org/>; <https://streetsla.lacity.org/>; <https://eng.lacity.org/>;
<https://www.lacitysan.org/san/faces/home>; <http://laocb.org/>; <https://bca.lacity.org/>;
<https://bsl.lacity.org/>)

The City of Los Angeles Department of Public Works consists of five bureaus and five offices. The Department continues to provide critical services and support the City's ongoing efforts during COVID-19. The Department remains dedicated to the public safety and health of all Angelenos, from our residents to our employees, and appreciates the continued patience and understanding of all.

- The Bureau of Contract Administration has issued 1,900 safety guidelines for contractors and sites
- Bureau of Engineering has been issuing permits electronically opposed to a public counter; they have issued an average of 458 permits per week which is 98% of the business conducted July 2019 with the public counter
- Office of Community Beautification has removed 8.4 million square feet of graffiti

LA Sanitation and Environment

- We've opened our safe centers and for just three weekends and we've had such a large increase because obviously we had to close down for several months. This past weekend we had almost a 30% increase as opposed to last year's, we had almost 4,000 drop-offs, that's quite a bit there was 3,000 at this time last year.

Streets LA

- BLM mural in Hollywood will be preserved
- Working with street vendors to facilitate permits for food sales

Joint Information System Report

- Streets LA staff are going to be engaging and ensuring businesses that are going to be opening up are in compliance and will be working closely with the Mayor's Office team to move forward with providing education and outreach.
- StreetsLA has shifted street resurfacing projects and street sweeping to select high traffic streets and major commercial corridors to minimize impact on residential streets as more people are at home and vehicular traffic is less during this time. Over the weekend, StreetsLA completed street resurfacing work on 7th Street from Figueroa St. to Main St. in Downtown LA. More information on changes to their work plan are available at StreetsLA.lacity.org/ADAPT
- StreetsLA, in partnership with Outfront JC Decaux, began the installation of hand sanitizing stations at heavily used bus stops. StreetsLA worked with farmers markets on social distancing and public safety operational plans in order to remain open. More than 30 farmers markets plans within the City have been approved.
- Parking enforcement has been relaxed for posted street sweeping routes, but residents must comply with other, temporary parking restrictions for StreetsLA street resurfacing, sidewalk repairs, and tree trimming projects or they risk being ticketed or towed.

Bureau of Engineering

- Engineering's Development Services Program is issuing permits and delivering all services via online applications or other electronic means such as email. For those few items that cannot be submitted electronically, customers can drop off materials for processing at specially designated locations. Engineering is also now able to accept payment via electronic check. Please visit <https://eng.lacity.org> for more information on the special procedures in place, including drop-off locations, contact emails and phone numbers; and to apply for services online.
- Increased permitting for outdoor dining. Engineering will be taking the lead on this with the permits to maintain social distancing.

Bureau of Contract Administration

The Bureau of Contract Administration inspectors are visiting construction sites to ensure that social distancing is being practiced and protective equipment is being provided.

- Bureau of Contract Administration continues to assist with implementation of guidelines- to date issued 1,900 to City Contractors
- No site has had to shut down

Bureau of Street Lighting

Bureau of Street Lighting is providing free electric vehicle charging at all the stations that are connected to street light poles and I think there's about 400.

Joint Information System Report

Office of Community Beautification

The Office of Community Beautification teams continue to remove graffiti and conduct public right-of-way cleanups, but are currently not engaging community service workers for their own safety.

Recreation and Parks

(<https://www.laparks.org/covid-19>)

- Face coverings will be required at golf courses and trails, and if folks are gathering in groups, and not physically distancing and wearing face coverings, we will again close trails and golf courses.
 - Hiking trails are open (please refer to the website for more information)
 - Tennis & Pickle Ball is open for single play only - sunrise or opening hours to sunset only.
 - At golf courses, it's reservation-only and many slots are filled. There will be fewer tee-times — every 12 minutes instead of every 8 minutes — only one person will be allowed per golf cart, and foam fillers have been added in every hole so it's easier to pick up your golf ball without making contact with the hole and flag.
 - Griffith Observatory remains closed — there will be no parking at the observatory — and some parking lots will be closed and capacity at popular trails will be reduced to mitigate crowds.
 - If you're going to a park, go at odd hours to reduce crowding.
- Four recreation centers will act as cooling centers in the Valley and South LA. For more information, visit: emergency.lacity.org/heat
- Summer Play LA program is on-going through mid-August
- Food grab and go options are still available
- Summer Night Lights is going on with fun, virtual programming and activities for kids and families
- Awarded the LA 2050 grants challenge for \$100,000 in the play category

Department of Cultural Affairs

(<https://culturela.org/>)

The City of Los Angeles Department of Cultural Affairs has developed a list of resources to provide opportunities for art instruction, art experiences, and creative pursuits during this period of social distancing. In this list you will find arts and educational resources for kids and teens, virtual art experiences, professional resources for artists, mental health resources, and contact information for crucial local, state, national, and international Agencies.

- “DCA at Home” page for live content
- Artists Resource list
 - <https://culturela.org/programs-and-initiatives/arts-resources-during-covid-19/>
 - Round 2 of Artist Emergency Fund begins Friday, April 24th
<https://culturela.org/grants-and-calls/aer-fund/>

Joint Information System Report

Animal Services

(<http://www.laanimalservices.com/>)

- Sharing communications to the public regarding pets that have tested positive. There is still no evidence that the pets cannot transmit the virus to their owners.
 - When walking dogs on the streets, maintain social distancing between the dogs.
 - Treat pets as if another member of the household is sick. They can contract the virus from humans that have the virus.

Los Angeles Zoo

(<https://www.lazoo.org/covid-19/>)

Department of Neighborhood Empowerment

(<https://empowerla.org/covid/>)

- This week we're promoting the Mayor's virtual visit to Neighborhood Council Alliances during the month of August. That kicks off with his visit to the LA Neighborhood Council Coalition this Saturday. Now that's a City-wide association of neighborhood council, we do have other alliances that are regional, built around topics like emergency preparedness. The Mayor will also visit some of those groups as well later in August.

Los Angeles Department of Water and Power

(<https://bit.ly/2zPB5Lg>)

- Extended payment plans available.
- Tips on how to keep energy efficient at home shared in multiple communication outlets to residents and clients.
- Continue to help with water and power resources to facilities for homeless.

Economic and Workforce Development Department

(<https://ewddlacity.com/index.php/ewdd-covid19>)

Resources and general services for small businesses, job seekers and youth economically impacted by COVID-19.

- **BusinessSource Centers** – bit.ly/LABusinessSource (Including technical assistance for COVID-19-related business loans and grants)
- **WorkSource Centers** – bit.ly/EWDDWorkSource (Assistance with filing for Unemployment Insurance (UI) and expanded federal CARES Act Pandemic Unemployment Assistance (PUA) program which includes business owners, the self-employed, independent contractors, and others not usually eligible for regular state Unemployment Insurance (UI) benefits)
- **YouthSource Centers** – bit.ly/EWDDYouthSource (Assistance with support services including mentoring and counseling, work readiness and upcoming remote internships and virtual work-based learning opportunities)

Joint Information System Report

- **Virtual Trainings** – bit.ly/LAjoblosshelp - In addition, EWDD's Rapid Response Team is hosting virtual training sessions to provide guidance to Angelenos on how to file for Unemployment Insurance, health insurance and other resources. The trainings are geared for Angelenos who were laid off, furloughed or had hours reduced due to the COVID-19."
- **Job listings for Angelenos:** <http://www.lajobsportal.org>

LA City Planning

(<https://planning.lacity.org/resources/p4la-covid-19>)

City Planning is supporting the economic growth of Los Angeles by providing employment opportunities for its communities through building, construction, and other services that staff provide residents and small businesses alike.

- Updated Appeal Filing Procedures; Updated Procedures on Public Hearings for Projects
- Public Order Governing the Sale of Alcoholic Beverages
- Modified Operations at the Development Services Centers

Building and Safety

Continues to enforce L.A. Building & Safety Announcement No.5 dated April 15, 2020, Topic - "COVID-19 SAFETY GUIDANCE FOR CONSTRUCTION SITES". These 16 guidelines are enforced on all residential and commercial construction sites. To date, no buildings or structures have been affected long term.

Information Technology Agency- DOWNLOAD THE SHAKEALERT APP

(<https://earthquake.lacity.org/shakealertla>)

- LA County Census information shows that City of Los Angeles has not been active in completing the Census
 - October 1, 2020 (new extension)
 - Complete the Census: <https://my2020census.gov/>
- Channel 35 continues to provide support to City Departments and initiatives and coverage of the Mayor's Press Conference through the Mayor's Facebook and Channel 35, as well as LA City Council Meetings: <http://lacityview.org/schedule>

Joint Information System Report

Department of General Services

COVID-19 Testing

- As of May 27, nearly 395,000 COVID-19 test kits have been delivered to the City through contracts established by GSD.
- GSD used the Asset Management System (AMS) to generate a list of 74 City-owned facilities or lots that may be used as walk-up or drive-through testing locations and prepared real estate agreements where necessary.

Purchasing

- GSD has procured over \$11.6 million in high demand and hard to source personal protective equipment (PPE) such as N-95 and surgical masks, nitrile gloves and goggles, disinfectants and other items for use by the City and the Logistic Victory LA initiative.
- Worked with the EOC to develop 30, 60 and 90 day estimates of burn rates for critical supplies.

EOC Support

- GSD staffed the Logistics Lead, supply transportation and building maintenance seats of the EOC facilitating the acquisition, release and delivery of priority supplies to requesting departments.
- GSD staff also conceptualized and designed a new methodology for tracking and quantifying resource requests and helped coordinate the transition to this new methodology away from an antiquated system.

City Attorney's Office

<https://www.lacityattorney.org/covid19>

The City Attorney's Office is working on consumer issues related to COVID-19. Besides price gouging, there are a number of scams that we're warning people about - ranging from fake tests and cures, false advertising of treatments, even scams around the stimulus checks. We are accepting complaints about these issues on our new COVID-19 specific, and have created the attached warnings too.

It's particularly important that older adults - older parents and neighbors - are aware because whether these scams are coming by email, text, social media or robo-call, they really seem and sound legitimate. And older folks are likely to be even more isolated right now.

Joint Information System Report

Los Angeles Public Library

(<https://www.lapl.org>)

- The library is delivering donated books to COVID-19 emergency shelters with our new Street Fleet vehicles.
- Librarians are offering online programming such as story times, book groups, etc, nearly every day of the week.
- InfoNow librarians continue to handle emailed questions from patrons from their homes.
- Thousands more people than usual have registered for digital library cards since the lockdown began and are availing themselves of library resources.
- Because the library is now fine free, staff worked to clear old overdue fines from the system, in the process unblocking library accounts for 60,000 patrons who can now utilize their cards for online resources.
- Ask a Librarian- <https://www.lapl.org/ask-a-librarian>
- Digital Services- <https://www.lapl.org/collections-resources/e-media>
- Student Success Card and Tutor.com.
 - Great resources to help the parents and students with the new type of work and projects to be done at home.
- Career Online High school, which gives students the opportunity to go back to finish their high school education and get a diploma: <https://kta.com/morning-news/los-angeles-public-librarys-career-online-high-school-program/>
 - Career Online High School has experienced a 60% enrollment increase in the month of April compared to 2019
- Admin is working on limited to-go services for 12 branch locations. It's a drive up service for people to pick up book holds.
- Library To-Go and Curbside Service is now available Monday-Friday 10am-4:30pm to better serve the community
- Since the Mayor's Safer at Home orders, the Library has experienced a drastic increase in the use of e-media and an increase in enrollment of students to the Career Online High School

Key Updates

KEY COUNTY UPDATES: July 31, 2020

Effective July 31, 2020, the LA County Health Officer Orders will require private insurance companies to cover COVID-19 testing as part of the overall containment plan.

- For the latest Los Angeles County Health Officer Order (HOO), please visit the LA County's DPH website: http://publichealth.lacounty.gov/media/Coronavirus/docs/HOO/2020_07_18_HOO_SaferAtHome_Schools.pdf
- Testing results are available for over 1,683,000 individuals in Los Angeles County, of which 10% of tests are shown to be positive.
- There are currently 1,214 institutional settings under investigation with at least one confirmed positive case. This includes senior living facilities, homeless shelters, rehab centers, and jails. (Updated as of 07/30) 1,029 of the positive COVID-19 cases reported to this date by LA County are individuals who are currently experiencing homelessness. (Updated as of 07/30)

Joint Information System Report

Public Health reports:

- o 2,234 confirmed cases currently hospitalized
- o 27% of the confirmed cases are currently in the ICU
- o 17% of both confirmed and suspected hospitalizations are on ventilators

For people who have a confirmed case of COVID-19, please call 1-833-540-0473 to connect to a Public Health contract tracer and get information on services.